



# Social Media Community Guidelines

These guidelines are in place to help create a safe dialogue on all of Kelly's Bake Shoppe social media channels.

The team at Kelly's Bake Shoppe strives to create a community that spreads positivity and kindness. We ask that anyone engaging with our social media channels shows courtesy, kindness and respect for all other members of our social media communities. We ask that our members keep their comments on-topic. If there is an issue that needs brought to our attention, we ask that you email us to [kellyanderinn@kellysxo.com](mailto:kellyanderinn@kellysxo.com).

## **Comments must not:**

- Contain spam, be defamatory of any person, deceive others, be obscene, contain offensive language, threatening, abusive, hateful, inflammatory or promote sexually explicit material or violence.
- Promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age.
- Be off-topic, irrelevant or unintelligible.
- Contain any advertising or promote any outside services without the permission of the Kelly's Bake Shoppe Team.
- Shares any private or confidential information
- Go against the Terms of Service by the social media platform

## **Violation of guidelines:**

We reserve the right to determine, at our discretion, whether contributions to our social media channels breach our guidelines. We reserve the right to hide or delete comments made on our channels, as well as block users who violate these guidelines. We also reserve the right to send any comments we deem appropriate to law enforcement authorities for investigation as we feel necessary or is required by law.